



### Our vision

'A city where all adults can live a life free from abuse or neglect'

## Who are we?

### Three statutory partners as set out in the Care Act (2014):

Nottingham City Council Adult Social Care

Nottinghamshire Police

Nottingham and Nottinghamshire ICB

### The wider partnership members:

Nottingham City Council Community Protection

National Probation Service, Nottinghamshire

Department for Work and Pensions

Nottinghamshire Fire and Rescue Service

East Midlands Ambulance Service (EMAS)

Nottinghamshire Healthcare NHS Foundation Trust

Nottingham CityCare Partnership

Nottingham University Hospitals NHS Trust

Nottingham Community and Voluntary Service

HMP Nottingham

Nottinghamshire Healthwatch

Nottingham City Homes

### Independent Chair – Lesley Hutchinson 2022/23

## How we work

Alongside the Board and Business Management Group there are three Safeguarding Adult Board sub-groups which include:

- **The Quality Assurance subgroup** responsible for evaluating the quality of safeguarding adult interventions, partner agencies' performance and training being undertaken.
- **The Safeguarding Adults Review subgroup** responsible for commissioning SARs to ensure that agencies learn lessons and improve practice
- **The Training, Learning and Improvement subgroup** responsible for disseminating safeguarding messages, training opportunities and learning identified in SARs

## What did our partners say?.....



"Achieving best outcomes through the revision of multi-Agency policies"

"The 7-minute briefings. These learning tools ensure consistent messages across the partnership in an easily accessible format for busy staff"

"Quality Assurance review of the Provider Investigation Procedure highlighting strong Multi-Agency work with partners"

"Really helpful to have shared visions and goals"

"Sharing of SAB research, learning and themes via reflective forums"

"Clear Strategic plan"



## Strategic Priorities—A snapshot of what we achieved in 2022/23

### Prevention

- Started to review and update the Board's public and professional facing Comms and Media to increase awareness and understanding of adult safeguarding.
- Tackling domestic abuse - through joint working with Safeguarding Children Partnership and the Crime and Drug Partnership we have raised issues with the Domestic Abuse Commissioners Office.
- Sought partner assurance that work remains ongoing regarding 'closed cultures'.
- Supported partner efforts to address the issue of reduced footfall in care home and home care settings and the consequent reduction in adult safeguarding referrals.
- Ensured learning from case reviews is embedded across the partnership to help improve practice.

### Assurance

- Received annual assurance from all partners via completion of the Performance Assurance Tool (PAT) that their adult safeguarding arrangements remain effective.
- Started to develop a new data Dashboard to improve the range and quality of safeguarding data available to the Board to provide assurance and inform partnership decision making.
- Started to develop a new Quality Assurance Framework which will set out the annual Quality Assurance activity of the Board including receipt of single agency reports, a refined and expanded data set and multi-agency audits.
- Engaged with the Department of Work and Pensions (DWP), nationally and locally, as it continues to improve the effectiveness of its adult safeguarding arrangements.
- Commenced work seeking assurance of partners adult safeguarding arrangements when working with people experiencing 'multiple exclusion homelessness'.

### Making Safeguarding Personal (MSP)

- Agreed with partners to receive regular 'practice example' case studies at the Board as an effective way of maintaining partner focus on overarching priorities.
- Sought assurance that the commissioned advocacy agency (POhWER) continues to have regard to adult safeguarding, and that partner agencies utilise advocacy services effectively.
- Sought assurance regarding the quality of 'frontline' Making Safeguarding Personal (MSP) practice by undertaking a multiagency staff questionnaire and developing an action plan.

## Safeguarding Adults Reviews (SARs)

In June 2022, Nottingham City Safeguarding Adults Board approved two Safeguarding Adult Reviews which will both be published on the Safeguarding Adults Board webpage. The first, **Billy**, was a single man in his fifties of Black African Caribbean heritage, who lived alone in his flat and died from starvation in 2018. At the time of his death, Billy was at point of eviction, had no heating or hot water, and no income for basic essentials of food and utilities. Billy struggled for many years with his mental health, but was also very independent, kept to himself and declined help. Tragically, interventions by agencies added to his problems by cutting off vital services.

The second, **Valentina**, was a white British woman with a diagnosis of Emotionally Unstable Personality Disorder and physical health needs due to her diabetes. Valentina died in 2019, having taken a deliberate overdose of her insulin following extreme anxiety and distress due to sustained domestic abuse from her ex-partner and problems attempting to claim Personal Independence Payment (PIP). Both reviews contained recommendations of national interest, which were escalated through the National Safeguarding Adults Board Chairs network.

In March 2023, an independent reviewer was appointed for a non-mandatory SAR with themes of hoarding and non-engagement with services. An action plan for a further mandatory SAR which was completed in the previous year has now been completed.



## Our focus for 2023/2024.....

- To review the current Partner Assurance Tool and include new questions on Transitional Safeguarding and People in Positions of Trust (PiPoT).
- Trialling a new data dashboard to include health providers, Fire & Rescue, Police and Communities.
- To work with the **Practice Development Unit (PDU)** to understand the local offer and identify areas for collaboration.
- To receive and analyse returned SAR Impact Tools and ensure that the learning from SARs is shared internally within single agencies, and embedded into practice within policies, procedures, training and staff culture.
- Develop a Comms Strategy for NCSAB to provide structure and detail to the Board's public and professionals awareness raising.
- To review and expand existing systemwide tools that improve staff practice and legal literacy when working with people with 'serious and multiple disadvantage' and those who self-neglect / hoard.
- To review, update and repeat the Making Safeguarding Personal Questionnaire to build on the intelligence gathered in 2022/2023, and to carry forward the recommendations already in place.
- An audit schedule will be developed in line with the new Quality Assurance Framework.

"As Independent Chair, I am proud to present the report to you and share with you the work partners have undertaken to safeguard adults across the City. Agencies have reported throughout the year that they have seen an increase in the complexity of needs for people accessing services. When coupled with continued recruitment and retention issues, Partners are concerned about lack of service and staffing capacity to meet Nottingham's citizen's needs. Despite the increased pressures, Partners continue to prioritise safeguarding work. This assurance is critical for the Board, and I would like to take the opportunity to say thank you to all the practitioners and managers who are committed to keep people in Nottingham safe."

*Lesley Hutchinson, Independent Chair (May 2023)*

## Safeguarding stats for 2022/2023

Nottingham is the 11th most deprived district in the country



3,065 safeguarding adults concerns were received, 108 more than in 2021/22

1,456 s.42 enquiries were undertaken 152 fewer than in 2021/22



742 enquiries were about **neglect**

341 were about **financial abuse**

246 were about **physical abuse**

184 were about **psychological abuse**

**100% of people** who lacked mental capacity were supported

In 84% of cases, risk was either **reduced, removed** or **no risk was identified**.

You can access the full report at:

[www.nottinghamcity.gov.uk/information-for-residents/health-and-social-care/adult-social-care/adult-safeguarding/about-nottingham-city-safeguarding-adults-board](http://www.nottinghamcity.gov.uk/information-for-residents/health-and-social-care/adult-social-care/adult-safeguarding/about-nottingham-city-safeguarding-adults-board)